

Pasco County CoC 2025-2026 Training Plan

Month/Year	Training Title/Description	Facilitator	In-person/Virtual
July 10 th , 2025 12-4pm	Community Action Poverty Simulation (CAPS) <i>Walk a mile in the shoes of those facing poverty by participating in the CAPS. This interactive scenario-based experience allows participants to assume the role of a low-income family member living on a limited budget. The experience is divided into four 15-minute sessions, each representing one week in which you must provide for your family and maintain your home.</i>	Missouri Can Community Action Network and Pasco Coalition for the Homeless	In-Person
September 29 th , 2025 10-11:30am	Case Management Supervision <i>This training is aimed at middle management and supervisors of front-line service staff and case managers. Through this interactive training, participants will strengthen their supervision skills in case management and learn best practices to support, lead, and retain staff, track performance, and improve quality through effective policies and procedures.</i>	Tiffany Adams, FHC	In-Person
November 2025	Housing Navigation and Tenant Rights <i>This comprehensive training equips service provider staff with essential skills to guide individuals and families experiencing homelessness toward stable housing while understanding their legal protections. Participants will learn practical strategies for navigating Florida's housing market. Staff will also gain in-depth knowledge of Florida tenant rights under Chapter 83, including security deposit regulations, habitability standards, eviction procedures, and Fair Housing protections. Through practical scenarios, participants will learn to educate clients about their rights, recognize housing discrimination, and advocate effectively during tenancy issues, ensuring both successful housing placement and long-term housing stability.</i>	Amanda Wander, FHC	Recorded on LMS
January 2026	Housing-Focused Engagement and Wellness Strategies <i>This training provides an overview of evidence-based engagement strategies to effectively serve and support households experiencing homelessness in need of substance use and recovery support while promoting housing stability and overall wellness. Participants will explore Housing First principles as the foundation for successful housing interventions, along with implementing appropriate policies and practices across all program types. The training will emphasize client-centered approaches that remove barriers to housing and services while supporting individual choice and self-determination. Participants will learn to develop crisis intervention and prevention plans that prioritize housing retention and connect households to appropriate supportive services and community resources.</i>	Amanda Wander, FHC	In-Person
March 2026	Landlord Engagement and Rapport Building Strategies <i>This training focuses on developing effective partnerships with landlords and property managers to expand housing opportunities for homeless households. Participants will learn proven rapport-building techniques, communication</i>	Amanda Wander, FHC	Recorded on LMS

	<i>strategies, and relationship management skills essential for engaging hesitant landlords. The session covers how to address common landlord concerns about renting to homeless households, including perceived risks related to property damage, lease violations, and rental payment reliability. Staff will explore incentive programs such as risk mitigation funds, security deposit assistance, and damage mitigation funds that can reduce barriers for landlords. Participants will gain confidence in marketing their program's support services and rental assistance, demonstrating the value of landlord partnerships, negotiating flexible screening criteria, and maintaining long-term collaborative relationships that increase housing access and stability for those in need of housing.</i>		
May 2026	Motivational Interviewing <i>This training introduces service provider staff to the core principles and techniques of Motivational Interviewing (MI) as a client-centered approach to supporting individuals and families in achieving and maintaining stable housing. Participants will learn how to use MI strategies to help clients explore their ambivalence about housing, strengthen their motivation for change, and overcome barriers to housing stability. The session covers essential MI skills, including open-ended questions, affirmations, reflective listening, and summarizing (OARS), as well as techniques for eliciting and reinforcing "change talk." Staff will practice navigating difficult conversations about substance use, mental health challenges, lease compliance, and other housing-related concerns while maintaining a collaborative, non-judgmental stance. Through interactive exercises and real-world scenarios, participants will develop skills to empower clients in setting their own housing goals, building confidence in their ability to succeed as tenants, and maintaining long-term housing stability.</i>	Tiffany Adams, FHC	In-Person
July 2026	CoC Written Standards Training <i>This training provides a comprehensive overview of the CoC's written standards that govern the administration of homeless services and financial assistance programs within Pasco County. Participants will gain a thorough understanding of the policies, procedures, and eligibility criteria that ensure consistent, equitable service delivery across all programs within the CoC. The session covers key components, including prioritization standards for housing and services, financial assistance guidelines for rental assistance and supportive services, documentation and income verification requirements, and compliance with HUD regulations. Staff will learn how to properly assess client eligibility, determine appropriate assistance amounts and durations, maintain required documentation, and ensure adherence to fair and transparent decision-making processes. Through case scenarios and practical applications, participants will develop confidence in implementing written standards consistently while maintaining flexibility to meet individual client needs and ensuring accountability in the use of public and private funding resources.</i>	Amanda Wander, FHC	Pre-recorded modules in LMS

September 2026	Integrating Homelessness Prevention into Coordinated Entry <i>This training explains updated policies and procedures within the CoC for Pasco County for incorporating homelessness prevention services into the coordinated entry system to intervene early and divert households from entering the homeless services system. Participants will learn strategies for identifying and assessing households at imminent risk of homelessness, including those facing eviction, doubled-up living situations, or housing instability. The session covers how to conduct effective prevention assessment, determine appropriate intervention levels, and connect at-risk households with targeted financial assistance and supportive services before they experience literal homelessness. Participants will gain an understanding of how households seeking prevention services are prioritized for assistance and the requirements for data collection for tracking prevention outcomes. Through practical scenarios, participants will gain skills in problem-solving with households to identify housing stability solutions, leveraging community resources, and measuring the effectiveness of prevention efforts to reduce overall homelessness in the community.</i>	Amanda Wander, FHC and Melissa Giles, CHPC	Live Recorded and Hosted on ELEVATE
November 2026	CoC Leadership Council and General Membership Roles and Responsibilities <i>This training provides a comprehensive overview of the Pasco County CoC governance structure, board composition, and the roles and responsibilities of Leadership Council Member and general membership. Participants will learn about the CoC's organizational framework, including the function of the governance board, committee structures, and how decisions are made to guide the community's strategic response to homelessness. The sessions cover HUD requirements for CoC governance, board member duties including policy development and program oversight, membership categories and voting procedures, and the collaborative responsibilities shared between the board, committees, and stakeholders. Staff and board members will gain clarity on accountability measures, conflict of interest policies, strategic planning processes, and how various stakeholder groups—including people with lived experience, service providers, government agencies, and community partners—contribute to effective CoC operations. Through scenarios and examples, participants will understand how strong governance supports coordinated system performance, funding decisions, and community-wide efforts to prevent and end homelessness.</i>	Amanda Wander, FHC	Pre-recorded modules in LMS